Tapping into a Massively Interconnected Knowledge Network

Sam Clayton Knowledge Management Specialist BHP Billiton Petroleum Dave Claflin
Practice Manager
Blue Fish Development Group



BHP Billiton

Who are We?



About BHP Billiton Petroleum

• BHP Billiton is:

- World's largest diversified resources company.
- Market Capitalization of US\$82 billion
- Turnover of US\$32 billion.
- 37,000 employees working in more than 100 operations in approximately 25 countries.

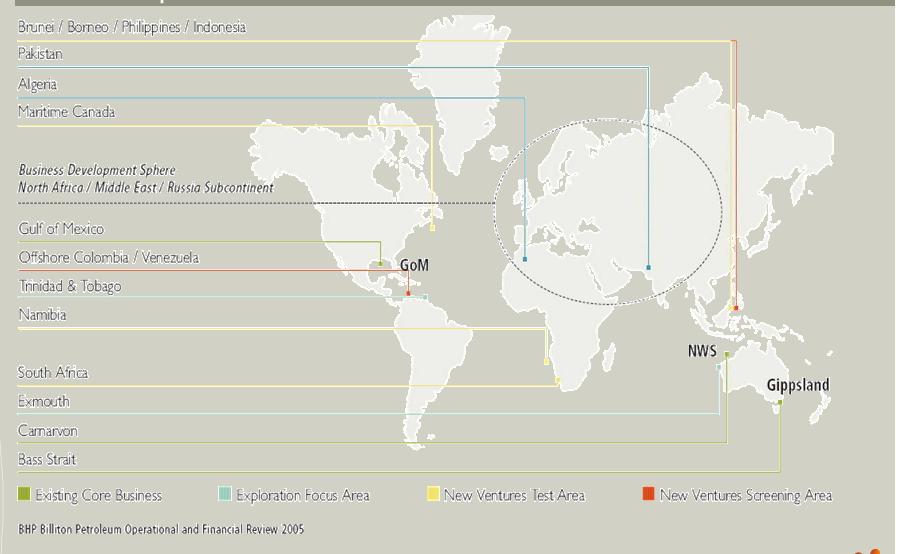
BHP Billiton Petroleum

- A significant oil and gas exploration and production business.
- Principal activities are oil and natural gas production, exploration and development in Australia, the United Kingdom, the United States, Algeria, Trinidad and Tobago, and Pakistan.
- Employs 1800 staff and direct contractors worldwide.



Source: BHPBilliton.com

Global Exploration



bhpbilliton

Global Opportunities



Atlantis Hull departs South Korea for the Gulf of Mexico



Global Exploration Technology

- A group within Petroleum charged with providing technical expertise in the geosciences.
- Generate technical documents in a variety of formats.
- Runs training classes and field trips.
- Needs to get information to the 'customer': the Asset Teams



Expertise

- Internationally known team of geoscience specialists
- Vision to develop a resource for the future that captured a logical model of the knowledge surrounding projects throughout their lifecycle.
- An addition to our team was required to deal with the IT implementation
- Required not only the IT knowledge to develop a solution, but the ability to grasp the essence of a subject fraught with its own jargon, and guide us to a logical end-point.
- We found the IT, and specifically Documentum, expertise in Blue Fish Development Group



The getKnowledge™ Project

Introduction to the problem, the solution, and most importantly the journey that got us there...



Strategic Context and Guiding Philosophy

- Knowledge is undoubtedly one of our most valuable assets and is part of what distinguishes us from our competitors.
- If we are able to manage information, we are able to design ways
 of providing this information to our workforce.
- If we provide this information to them efficiently, we transfer knowledge, and thereby generate value.

"We spend tens of millions of dollars on data, and use it to make decisions worth hundreds of millions"



In the Beginning...

- ...there was a
- Pre-existing 'static' Knowledge Base
- Served over 200 users with over 25,000 files per month.
- Recognition there has been an "explosion" of information/data.
- Required manual uploading of resources to web server
- Required links to be manually maintained between relevant pages and indexes.
- Geographically organised system, but no way of sorting thematically.



The Wish List

- Should use the corporate tool-of-choice for document management.
- Should be a dynamic rather than static system.
- Documents should be dragged and dropped into the Knowledge Base by their author.
- Documents should be tagged with metadata for later retrieval.
- Based on geologically and geographically cognisant tags assigned to resources, the system will be able to create 'analogs'
- System should become a 'work area', and the primary way of interacting with Documentum for GETT.



User and Enterprise Demands

The new getKnowledge Base responds to and answers needs articulated by the business, namely the Global Specialists, other GET team members, and asset team 'customers':

- User demands:
 - Easier Upload of data
 - Easier retrieval of information
 - Improve Knowledge Sharing & Information 'Push'
 - Integration of tools (BHPViewer, ARCReader)
- Enterprise Demands:
 - Better Knowledge & Resource Management
 - Audit trail preservation of tollgate decision documents
 - Documentum adoption



Technical Challenges

Solution validation

- ROI and time to value question
- Determination that existing search technology did not meet requirements
- Taxonomy challenges
- Tagging requirements at business user level

Resulting Strategy

- Guided navigation drive additional value
- Tagging UI development



Iterative development

- Demanding user group
- Changing requirements
- Varied workflows
- Unaware of all options



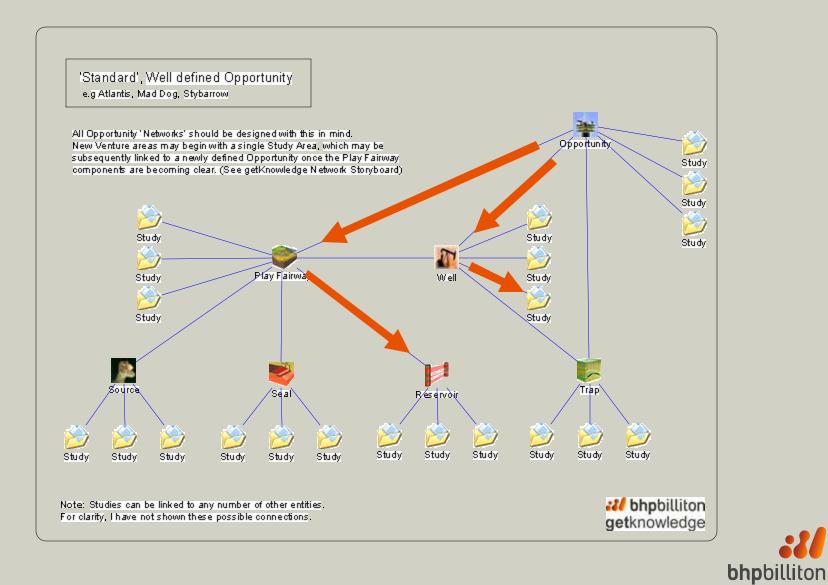
So, the Solution...

- getKnowledge™
- An evolution of the existing static website into a dynamic, Documentum-based, web application.



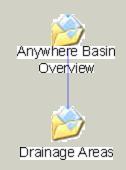


getKnowledge™ - Concepts



Evolution of an Opportunity: T=1

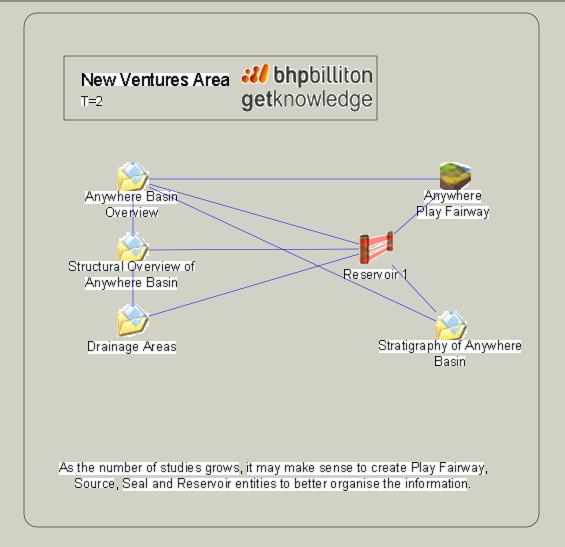
New Ventures Area ## bhpbilliton getknowledge



A single or small collection of Studies may be sufficient when moving in to a New Basin or Area. They can be linked together

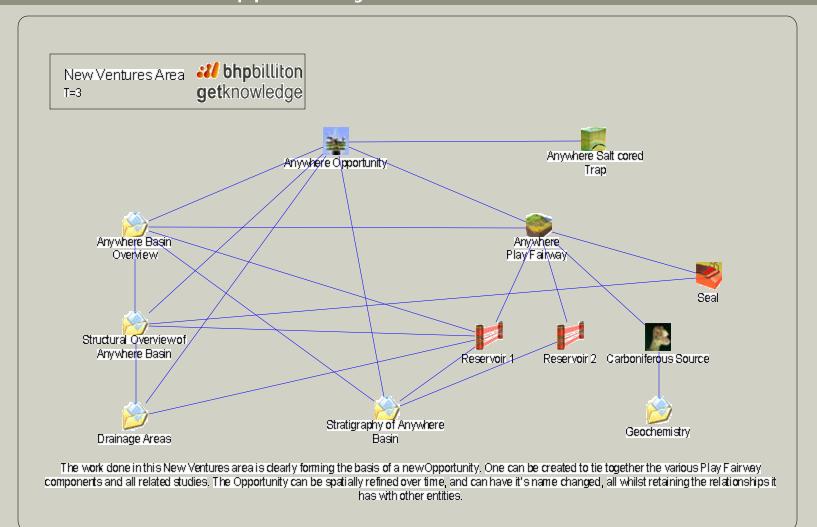


Evolution of an Opportunity: T=2



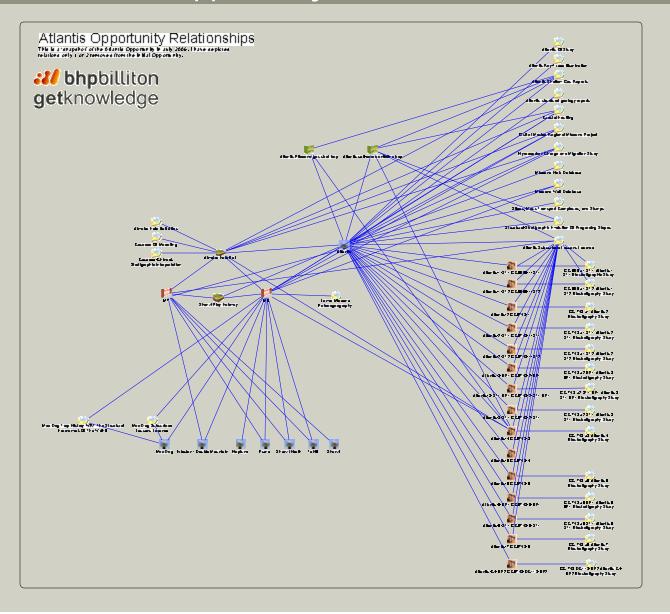


Evolution of an Opportunity: T=3



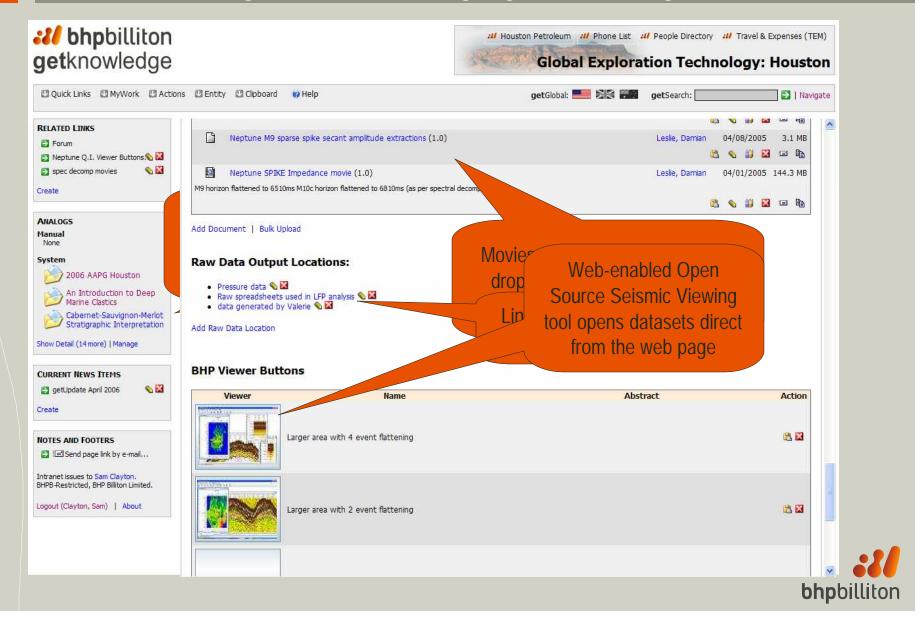


View of a 'Real' Opportunity Network





Communicating Results Through getKnowledge™



Information Creation

Building a Knowledge Base

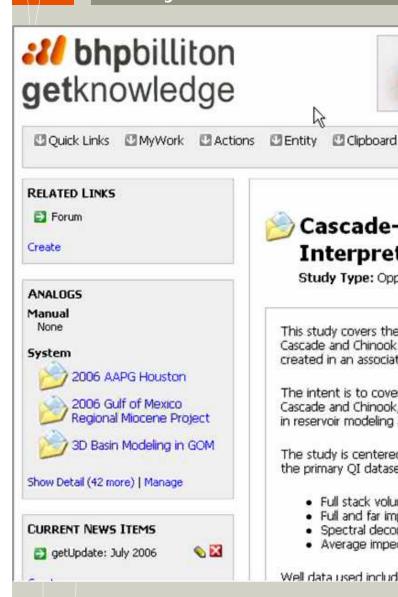


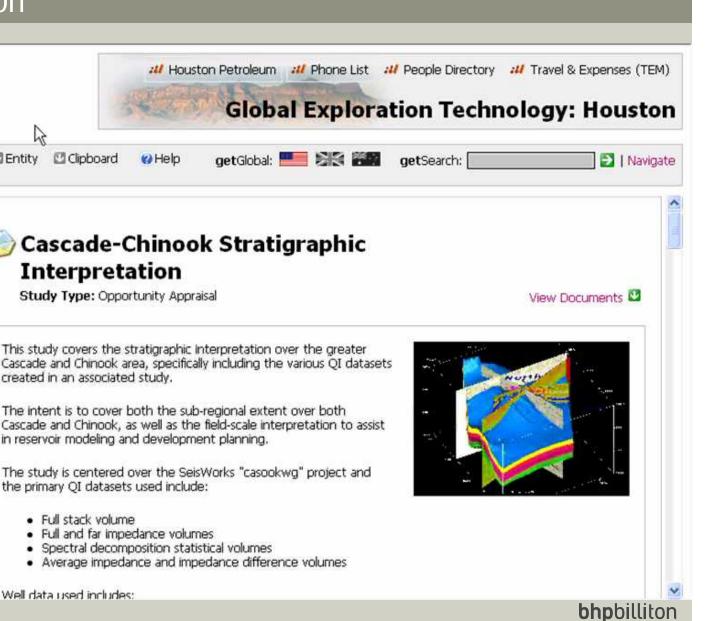
Getting Information In

- A knowledge base is only as good as the information it contains.
- Key to getKnowledge[™] is meta-data. Without it:
 - The automated matching cannot work,
 - The search engine cannot locate resources
 - The user is swamped with data.
- Meta-data can be generated:
 - Automatically
 - By the user
- getKnowledge[™] operates a hybrid approach
- Users create a study (work project / package), and spend 5 10 minutes tagging it with appropriate meta-data.
- Documents subsequently dropped onto the study inherit defined meta-data sets.

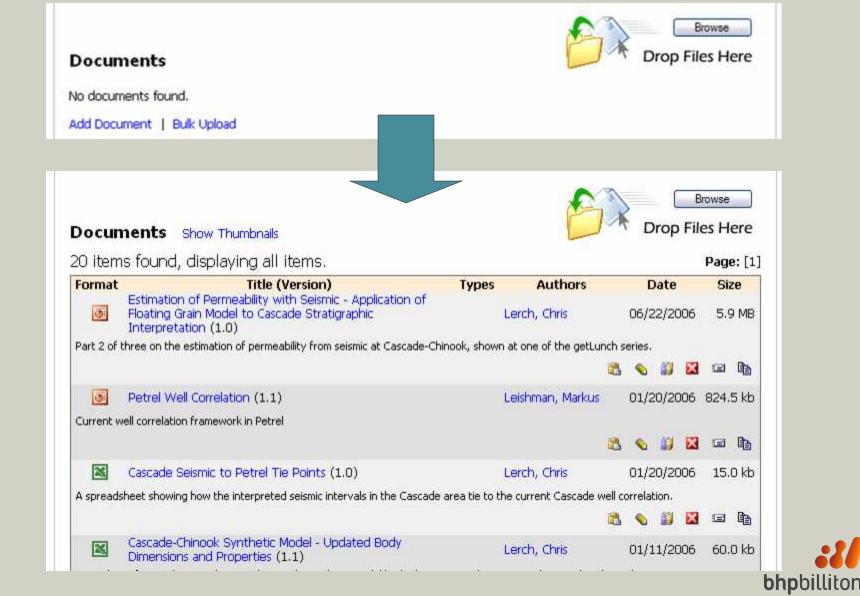


Study Creation





Adding Documents – Drag and Drop



Attribute Inheritance

Study Attributes

Reservoirs

- [-] Deposit
 - Composition
 - Clastics
 - · Grain Size/Calibre
 - Mixed Sand + Mud
 - Process
 - Turbidite
 - · Depositional Environment
 - · Marine Environment
 - · Basin Floor
 - Depositional Process
 - · Gravitational/Mechanical
 - Mass Gravity Flow
 - Turbidity Current
 - · Tectonic Setting and Structural Context
 - Compressional
 - Thrust.
 - · Toe thrust/fold

Traps



- [-] Structural
 - 4-way Dip

 Business rules define what attributes are inherited by object





Analogue Matching

How do you find information that you don't realize even exists?

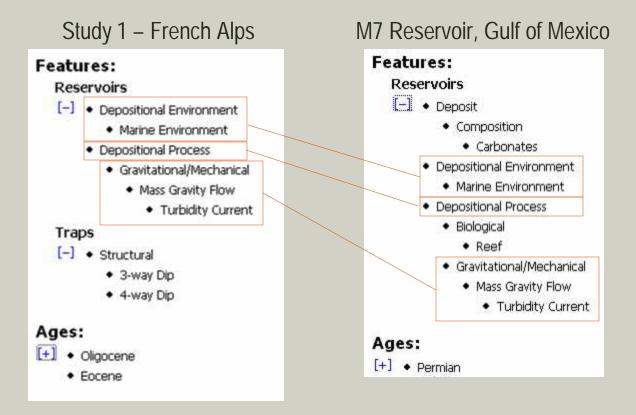


Analogues

- Analogues are entities that are related geologically to each other.
- By their nature, hydrocarbon reservoirs are tough to see and touch, often being thousands of feet below the seafloor.
- A Gulf of Mexico reservoir may have similar characteristics to an outcrop in the French Alps.
- Therefore we can use the outcrop both:
 - As an excuse to visit the French Alps
 - As a real formation that may help us understand the processes that created it, and hence what its continuity, structure and properties tell us about the inaccessible reservoir deep beneath the Gulf of Mexico.
- getKnowledge[™] can be a repository for this information, and can help draw connections between objects that the user may not even know existed.



The Analogue Matching Process

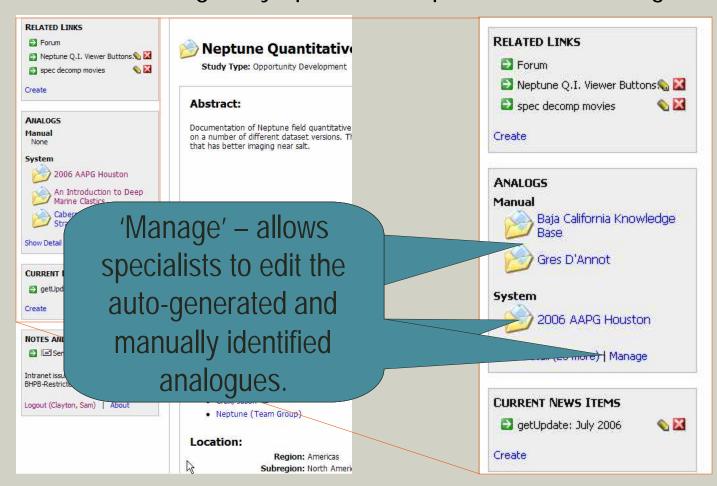


Score = 6 → Analogue Match

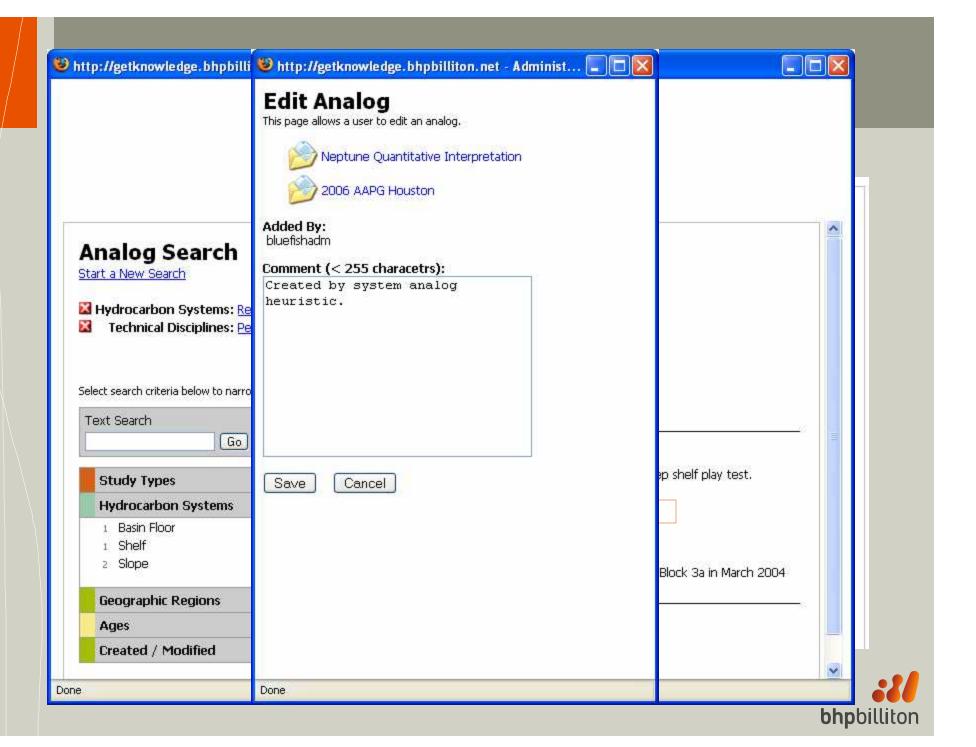


Retain and Promote Specialist Expertise

- We display matched analogues on every page like a 'see also'.
- Can be managed by specialists pin excellent analogues to page.





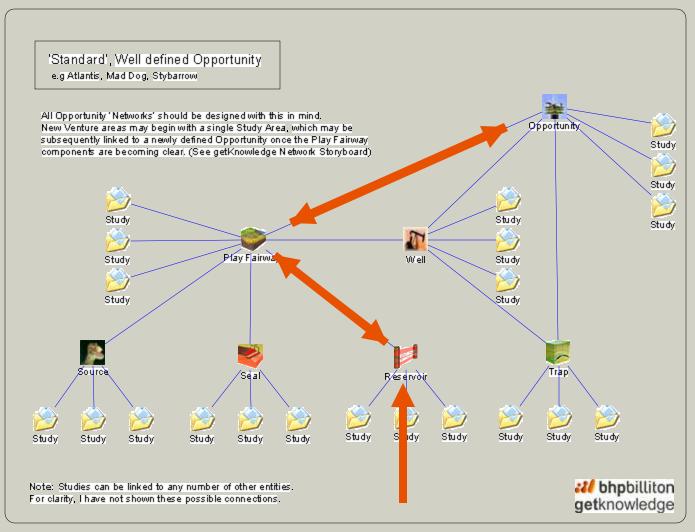


Building a Geological Model

Ways of organising information change, but geology does not *



getKnowledge™ - Concepts





Recovering Information

Searching getKnowledge™



Searching getKnowledge™







Stumbling Blocks

Life isn't always easy



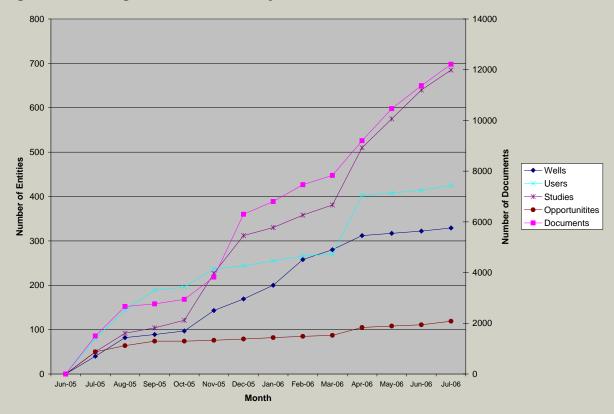
Where we had (and have) work to do

- Content Replication not yet in production between Houston, London and Perth
- Folders are dead, long live folders!
- Explaining the concept of tagging resources, and why it can be worth it.
- Increasing flexibility of getKnowledge™
- Improving reliability and performance of underlying systems



Wrapping Up

- getKnowledge fosters knowledge sharing.
- Significant growth in Global exchange of information
- Users enthusiastic about publishing data increases visibility.
- Seen a significant growth of 'objects' stored.





Additional Blue Fish Solution Presentations

Today!

Solvay Pharmaceuticals and Blue Fish:

Importing Large Sets of Content from Trusted Partners into Your Repository

Track 9: Room 201CD 5:00-6:00

Planview and Blue Fish:

Using Web Services to Integrate a .NET Solution with Documentum

Track 8: Room 204A 5:00-6:00



Tomorrow!

Bausch & Lomb and Blue Fish:

Leveraging Web Content Management to Enforce Your Master Brand

Track 4: Room 210AB 11:30-12:30

Thursday!

Lockheed Martin and Blue Fish:

Power to the People - Enabling Every U.S. Citizen to Participate in Federal Rule Making

Track 3: Room 208 11:30-12:30

Allergan and Blue Fish:

EMC Documentum Compliance Manager Migration Revisited – What a Difference Two Years Makes

Track 10: Room 201AB 3:15-4:15



Follow Up With Blue Fish

Visit Booth 634 in the Exhibition Hall — You might just win a Blue Fish Signature iPod Nano!

Call the Blue Fish Momentum Hotline to set up your own meeting – 512.940.5201

Catch us via email dave@bluefishgroup.com or check out www.bluefishgroup.com for more information.



The Future

Ever evolving technologies



Google™ Earth Enterprise and getKnowledge™

Launch Movie



Presentations Will Be Available on the Momentum 2006 Website

www.momentumlive.com

Password: forum



Blue Fish Development Group

Who are We?



Blue Fish Development Group

Focused on ECM

We help companies manage and extract value from their intellectual assets

Experience

In our 7th year of building software solutions for difficult business problems

Expertise

Recognized as experts in Endeca, Documentum, and solution development

Client Centric

"Be Smart, Be Nice, Get Things Done"



Blue Fish Focus







Endeca - Information Access Platform

Documentum – Enterprise Content Management Platform



Blue Fish Focus









Endeca – Information Access Platform

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Documentum – Enterprise Content Management Platform

